

Volunteer Role Description

Volunteer Role

E-Commerce Volunteer

Managed by

Online Specialists

Where you will be based

Rowcroft warehouse

Role summary

We aim to make every day the best day possible for our patients and their families here in South Devon. Our busy retail arm raises millions of pounds each year to directly fund the care we provide.

Without our E-Commerce volunteers this would not be possible and this role helps keep the hospice financially viable, as well as making Rowcroft more visible in the online community. Volunteering for our E-Commerce Team is varied, exciting and rewarding and online sales generate a significant and growing contribution to income. As an E-Commerce Volunteer you can take on a variety of activities according to your level of confidence, experience and area of interest - no experience is required.

What you may be doing

- ✓ Inspect donated items for suitability for sale online.
- ✓ Researching items for sale, including media, vintage clothing and retro collectibles.
- ✓ Listing donations on selling platforms such as Etsy, Ebay and Depop.
- ✓ Creating social media posts for Facebook, Pinterest and Instagram.
- ✓ Creating images for online listings, social media, occasional photo shoots.
- ✓ Assist with daily packing of items for posting and collection.
- ✓ Help maintain a tidy and safe working environment.

This role will suit you if you

- Have an interest in selling things online, including good use of imagery
- Understand and use social media platforms - to some degree!
- Are comfortable to be working alone at times.
- Are friendly, positive and approachable.
- Can be flexible and open to change.
- Like to be kept busy and active.
- Are reliable and punctual.

This role could bring you

- Satisfaction through giving something back.
- New friends.
- New skills and greater employability.
- More confidence.

All Rowcroft volunteers will be asked to

- Attend a Welcome Day to learn more about the hospice and where your role fits.
- Respect and uphold Rowcroft's values of: Honesty & Integrity; Generosity of Spirit; Respect; and being a Team Player.
- Act according to our policies, practices and procedures as shared during your induction and any updates.
- Complete any training and update sessions required for your role.