

# **Volunteer Role Description**

**Volunteer Role** Complementary Therapist

Managed by Complementary Therapy Team Leader Where you will be based At the hospice or in the community

#### Role summary

We aim to make every day the best day possible for our patients and their families here in South Devon. This role provides complementary therapy for our patients and their carers within the hospice service, designed to promote relaxation and enhance a sense of wellbeing.

#### What you will be doing

- ✓ Providing complementary therapy sessions to our patients at the hospice and/or out in the community at patients' homes, or in nursing homes.
- ✓ Having an awareness of the patients' diagnosis, treatment, care and current condition.
- ✓ Being aware of contra-indications or precautions and adapting treatments accordingly.
- ✓ Completing the required documentation.
- ✓ Providing feedback to the MDT and the CT Team Leader.
- ✓ Participating in supervision support sessions and meetings.
- ✓ Following Rowcroft Hospice Guidelines for the therapies.
- ✓ Participating in audit and evaluation of the service.

## This role will suit you if you

- Are qualified and insured to practice a Complementary Therapy that is within the Complementary Therapy Policy, and you are part of the relevant Professional Association and adhere to their Code of Conduct.
- Are able to provide a holistic approach to patients and carers within the multidisciplinary team context, to ensure the provision of the highest quality of care.
- Can be with people who may be extremely ill, very emotional and/or distressed.
- Are able to maintain strict confidentiality.

## This role could bring you

- The opportunity to develop your skills and knowledge related to the care of patients within a hospice service.
- Satisfaction through providing a highly valued service.
- The chance to volunteer and become part of a small, dedicated team.

#### All Rowcroft volunteers will be asked to

- Attend a Welcome Day to learn more about the hospice and where your role fits.
- Respect and uphold Rowcroft's values of: Honesty & Integrity; Generosity of Spirit; Respect; and being a Team Player.
- Act according to our policies, practices and procedures.
- Complete any training and update sessions required for your role.