

Job Description



Job Title: Healthcare Assistant - Inpatient Unit

Reporting to: IPU Ward Manager and Deputy Manager

Job purpose: Our Vision is to make every day the best day possible for patients, and those closest to them, living with life-limiting illnesses in South Devon. You will help to deliver this by being an active member of the multi disciplinary team, supporting our nurses to provide professional physical, social and emotional care and support to our patients and families on our Inpatient Unit.

Our Values:

Honesty & Integrity Generosity of Spirit Respect Team Player

Key roles and responsibilities:.

1. Play an active role in providing care to patients and their families. Contribute to the assessment, planning, and monitoring of patients, identify physical and/or psychological changes or concerns, carry out observations and monitoring of patients by taking temperatures, pulses and respirations, maintain accurate records.
2. Provide personal care as set out in individual care plans including feeding, personal hygiene, and repositioning with safe and effective use of hoists, being mindful of infection prevention and control at all times.
3. Liaise with registered nurses and other colleagues. Communicate effectively with patients, relatives and carers and participate in interdisciplinary team working to support patients. Work to overcome barriers to communication.
4. Provide reassurance, including support to those who are distressed.
5. Assist in maintaining equipment to a high standard within the manufacturers required standards of cleanliness and safety ensuring that patient areas are kept clean and tidy.
6. Act at all times within the limits of your competence.
7. Support Registered Nurses with care after death.
8. Promote a culture of continuous learning and development and wellbeing. Identify your own learning and development needs and ensure your mandatory and essential training is up to date. Take part in clinical supervision, play an active part in team meetings. Help to create an environment that is continually critically questioning practice and promoting learning.



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9. Take reasonable care for your own safety and the safety of other. Adhere to all Health & Safety requirements, including Covid-19 secure processes and procedures.

This list can never be exhaustive, and is subject to change in line with the evolving needs of the organisation, but covers most of the work you'll be doing - always with talent, initiative and a commitment to great customer service.

Infection Prevention

All Rowcroft employees are required to adhere to the Infection Prevention and Control Policies and make every effort to maintain high standards of infection control at all times to reduce the burden of Healthcare Associated Infections, including MRSA.

You agree to the following:

- To decontaminate your hands prior to and after direct patient care or contact with the patient's surroundings;
- To take part in mandatory infection control training provided;
- To responsibly manage your own infections.

Place of Work

This role has been identified as an on-site worker works at a Rowcroft site for the majority of their working time. This will be fully discussed and agreed with the postholder to meet individual and business needs.



PERSON SPECIFICATION

Healthcare Assistant - Inpatient Unit

Attribute	Essential Requirements	Desirable Requirements
Qualifications and Training	NVQ level 2 or equivalent in care.	Care certificate.
Knowledge and Skills	- Excellent customer service towards all internal and external customers. - Good listening skills.	
Experience	Experience in a patient or customer facing role.	Experience in providing personal care.
Personal Requirements	- Friendly, welcoming and inclusive. - Leadership through creative problem solving, a positive can-do attitude and a willingness and desire to ensure all who come into contact with Rowcroft have the best possible experience. - A desire to be part of a committed and hardworking team in line with the ethics and values of Rowcroft Hospice, acting in the best interests of Rowcroft at all times. - A commitment to continually learn and develop.	- A good understanding of the purpose, values and strategy of Rowcroft Hospice. - Willing and able to volunteer for at least one Rowcroft event each year.



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