

Volunteer Role Description

Volunteer Role

Volunteer Manager

Where you will be based

Collection Box Volunteer

Supporter Care Manager

Rowcroft Hospice

Role summary

We aim to make every day the best day possible for our patients and their families here in South Devon. Our collection boxes are a significant part of the community fundraising income every year which helps us to be financially viable and able to keep delivering our services. We would not be able to do this without the help of our collection box volunteers who cover our whole catchment area. No experience is required.

What you may be doing

- ✓ Looking after and being responsible for a number of collection boxes displayed in pubs, restaurants, shops and businesses.
- ✓ Checking on each of the collection boxes at least every 4-6 months, retrieve any full ones and replace them with empty ones.
- ✓ Ensure they are looking presentable (clean with well looked-after stickers).
- ✓ Bring full collection boxes to the hospice to be counted by our finance team.
- ✓ Looking out for any new venues that may be willing to display a collection box.

This role will suit you if you

- Are comfortable to be working alone and be self-organising.
- Are friendly, positive and approachable.
- Have your own car or means to work across your area.
- Are confident to approach people/places you don't know.
- Are organised, reliable and punctual.

This role could bring you

- Satisfaction through giving something back.
- More connection with your local community.
- New friends.
- New skills and greater employability.
- More confidence.

All Rowcroft volunteers will be asked to

- Attend a Welcome Day to learn more about the hospice and where your role fits.
- Respect and uphold Rowcroft's values of: Honesty & Integrity; Generosity of Spirit; Respect; and being a Team Player.
- Act according to our policies, practices and procedures as shared during your induction and any updates.
- Complete any training and update sessions required for your role.