

Job Description

Job Title:	Senior Healthcare Assistant - Hospice at Home
Band:	B
Reporting to:	Hospice at Home Sister / Head of Community & Hospice at Home Team
Job purpose:	Our Vision is every day the best day possible for patients, and those closest to them, living with life-limiting illnesses in South Devon. You will help to deliver this working alongside a Hospice at Home Sister providing professional care and support to our patients and families in their own homes.

Our Values:

Honesty & Integrity Generosity of Spirit Respect Team Player

Key roles and responsibilities:

1. Attend to patients in their own homes, providing personal care such as feeding, washing and repositioning and giving medications.
2. Sit with patients to allow families/carers to rest, liaising with the Sister on duty to report changes in condition, a need for medication or to ask for assistance.
3. Provide emotional support to families.
4. Support Registered Nurses with care after death.
5. Promote a culture of continuous learning and development and wellbeing. Identify your own learning and development needs and ensure your mandatory and essential training is up to date. Help to create an environment that is continually critically questioning practice and promoting learning.
6. Play an active part in team meetings, attend clinical supervision and ensure your mandatory and other relevant training is kept up-to-date.
7. Take reasonable care for your own safety and the safety of others. Adhere to all Health & Safety requirements, including Covid-19 secure processes and procedures.

This list can never be exhaustive but covers most of the work you'll be doing. What it can't replace is talent, initiative and a commitment to great customer service.

Infection Prevention

All Rowcroft Hospice employees in both clinical and non-clinical roles are required to adhere to the Infection Prevention and Control Policies and make every effort to maintain high standards of infection control at all times to reduce the burden of Healthcare Associated Infections including MRSA.

You agree to the following responsibilities:

- To decontaminate your hands prior to and after direct patient care or contact with the patient's surroundings;
- To take part in mandatory infection control training provided;



- To responsibly manage your own infections (other than common colds and illness) that may be transmittable to patients, including to contact Occupational Health for guidance.

Place of Work

This role has been identified as a Field worker - the role could be carried out at a Rowcroft site or other location, subject to the varying needs of the role. Will spend planned time at Rowcroft sites or other locations as the role requires which could include patient homes and Rowcroft and non-Rowcroft locations to meet the needs of the service.

This will be fully discussed and agreed with the postholder to meet individual and business needs.

PERSON SPECIFICATION

Senior Healthcare Assistant - Hospice at Home

Attribute	Essential Requirements	Desirable Requirements
Qualifications and Training	<ul style="list-style-type: none"> • NVQ Level 3 or equivalent in healthcare 	<ul style="list-style-type: none"> • Palliative care module
Knowledge and Skills	<ul style="list-style-type: none"> • Clean driving licence • Excellent customer service towards all internal and external customers. • Good communication skills. 	
Experience	<ul style="list-style-type: none"> • Experience in a healthcare setting 	<ul style="list-style-type: none"> • Experience in the community or in a hospice
Personal Requirements	<ul style="list-style-type: none"> • Access to transport. • Role is subject to DBS clearance. • Able to work on your own in people's homes, including overnight (for night positions). • Friendly, welcoming and inclusive. • Leadership through creative problem solving, a positive can-do attitude and a willingness and desire to ensure all who come into contact with Rowcroft have the best possible experience. • A desire to be part of a committed and hardworking team in line with the ethics and values of Rowcroft Hospice, acting in the best interests of Rowcroft at all times. • A commitment to continually learn and develop. • Willing and able to volunteer for at least one Rowcroft event each year. 	<ul style="list-style-type: none"> • A good understanding of the purpose, values and strategy of Rowcroft Hospice. • Willing and able to volunteer for at least one Rowcroft event each year.



Senior Healthcare Assistant - Hospice at Home - JD - July 24